

FRAMEWORK ON ONE PAGE · VERSION 1.0

The Tenant Agent Reconciliation Framework

Reconciliation framework · August 2026

TIME TO USE 45 min review / 2 hour sprint	AUDIENCE IT, security, AI governance, and business operations	OUTPUT A reconciled living agent catalog
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Does your organization know the complete count of AI agents currently operating in its environment - not the count that were formally approved, but the count that are actually running?

What it is

Shadow agents are not built by rogue employees. They are built by motivated employees solving real problems with tools their organization gave them access to.

The five steps

Step 1: Surface	Establish the actual count of AI agents operating in the environment, including those that were never formally approved.
Step 2: Reconcile	Document the minimum set of facts required to govern each discovered agent.
Step 3: Classify	Assign a risk tier to each cataloged agent to prioritize governance work.
Step 4: Govern	Apply governance requirements proportional to each agent's risk tier.
Step 5: Sustain	Maintain catalog accuracy over time and prevent new shadow agents from accumulating faster than they are governed.

A worked example

Situation	A generic enterprise is reconciling approved records with platform and business-unit discovery for internal assistants.
Where it lands	Reconciliation sprint required
Evidence	Discovery finds active assistants that are absent from the approved catalog and several catalog entries with no current owner.
Gap found	The organization cannot yet produce one trusted current-state answer.
Next action	Validate each discovery result, assign a record owner, and publish the reconciled catalog with a review date.
Output	A living catalog that can support coverage measurement.

The one action it produces

A reconciled living agent catalog

What good looks like

The organization's agent catalog reflects the actual count of AI agents operating in the environment, not just the count of approved ones. The shadow agent population is declining over time as the intake process matures. When a named accountable owner leaves, ownership transfer is initiated before their departure. Authorization records do not expire without review.

What it cannot establish

This object can reveal discrepancies between known and discovered agents. It cannot guarantee discovery of agents outside the available telemetry or prove that every catalog field is current.

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